



## City of Kingston Leisure Centre Terms and Conditions

Entry to the City of Kingston Leisure Centres – Waves Leisure Centre and Don Tatnell Leisure Centre is subject to the following Terms and Conditions.

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### General Entry Conditions

Kingston Leisure Centres, value the safety and wellbeing of all facility users. Patrons are required to adhere to the following conditions upon entry to each facility. These conditions apply to both casual paying patrons and members.

#### 1.1 Safety Guidelines for patrons

Each centre provides signage to display information regarding the rules and instructions specific to that facility, and requires members and guests to:

- Take reasonable care for their safety and the safety of any adults/children within their care.
- Adhere to the rules and be mindful of the warnings regarding safety provided on signage.
- It is imperative that all patrons follow any instructions given to them by the centre's employees during their visit.

#### 1.2 Supervision of children in the centre

A child under the age of 5 years will not be admitted to these premises unless that child is:

- In the care of a person who is 16 years of age or more, and
- Constantly supervised within arm's reach, if the child is in the water the parent/guardian must also be in the water.

A child under the age of 10 years will not be admitted to these premises unless that child is:

- In the care of a person who is 16 years of age or more, or
- Participating in a structured program conducted on the premises. Children under 10 years must be dropped off and collected from the Centre's program staff by a person who is 16 years of age or more.

Any unsupervised children in the aquatic area will be removed from the water if a lifeguard is concerned for their safety.

### **1.3 Expected Patronage Behaviour**

Kingston Leisure Centre's goal is to ensure all patrons have a safe and enjoyable visit. Therefore no member or guest should act in a way that affects the health, safety, comfort and enjoyment of any other user or person at the Centre.

In order to achieve this, all members and guests are to refrain from the following behaviour whilst at either centre:

- Do not engage in rough play
- Do not threaten or harass or interfere with employees or other users of the facility
- Do not damage the facilities or any part of either Centre; or
- Swear, spit, smoke, drink alcohol or disrupt the good order of either Centre.

Failure to abide by these conditions may result in the offenders being asked to leave the Centre immediately.

If requested to leave the Centre then patrons will be doing so without making any claim against Kingston Leisure Centre's. Patrons may also be requested not to return to either Centre for a set period of time, at the discretion of management.

Under the Kingston City Council Local Law No 3, it is a condition of entry to any municipal building, including Kingston Leisure Centre's that a person must not:

- a) Behave in any municipal building or its surrounds in a manner which is boisterous or harmful and which would cause interference with the quiet enjoyment of any person using the municipal building; or
- b) Interfere with another person's use and enjoyment of a municipal building or any part thereof nor shall any person use indecent, insulting, offensive or abusive language or behave in an indecent, offensive, insulting or riotous way or engage in any rough or boisterous play or conduct whilst in a municipal building or its surrounds.

### **1.4 Patronage Privacy**

Kingston Leisure Centre's will make every effort where reasonably practicable to ensure the privacy of all of our patrons.

### **1.5 Visual recordings**

- It is a condition of entry that a person not operate any visual recording equipment except in accordance with a Visual Recording Agreement made with the Kingston City Council. Forms of agreement are available from reception.
- Any person breaching this condition must immediately allow a staff member to view any visual recording, or leave the Centre if directed to do so by a member of the Council's staff.
- Patrons should note that visual recordings may be made of them by authorised personnel while they are at the centre. If you object to being photographed or filmed, please promptly advise a staff member.
- Visual recording devices are not permitted in any change room facility at any time.

### **1.6 Non Swim Entry Fee**

Waves Leisure Centre endeavours to provide adequate facilities for all patrons visiting the centre, therefore all users at the Centre are required to pay an entry fee.

People attending the Centre to spectate or utilise the shower facilities are required to pay a non-swim entry fee.

### **1.7 Exclusion of Liability for Death or Personal Injury**

- To the maximum extent permitted by law, Kingston City Council excludes liability for any death or personal injury for a breach of condition implied by section 32J or section 32JA of the Fair Trading Act 1999 in relation to the supply of the recreational services under this document, which includes where the services are not supplied with due care and skill are not reasonably fit for their purpose.
- The Kingston City Council will not be liable for any injury, loss or damage suffered by any person entering these premises (including liability for any injury, loss or damage caused by the negligence of the Kingston City Council) and its employees or agents.
- **WARNING:** If you participate in these activities your rights to sue the supplier under the Fair Trading Act 1999 if you are killed or injured because the activities were not supplied with due care and skill or were not reasonably fit for their purpose, are excluded, restricted or modified in the way set out in or on this sign.

### **1.8 Use of aquatic areas for private coaching**

- Kingston Leisure Centre's **do not** allow the instruction or coaching of students by external teachers/coaches, without prior approval from management.
- Kingston employed teaching staff, are not permitted to take privately organised lessons for payment outside the Kingston Learn to Swim programs.
- Groups can request with management to hire lane space for private purposes. The Aquatic Education Coordinator at each site will then determine the suitability of the proposed program when making a decision on approving lane hire.
- Groups generally approved for the hire of lanes space include, however are not limited to:
  - Scout and Girl Guide groups
  - Sporting Clubs
  - Triathlon Clubs
  - School Groups
  - Lifesaving clubs
  - Swimming Clubs
  - Diving and Scuba Clubs

These groups are not permitted to use the 'recreation or lap lanes' for training purposes.

### **1.9 Keeping your valuables safe**

Kingston Leisure Centre's do not accept responsibility for any loss or damage to belongings whilst on the premises, be sure to protect your valuables.

- Please do not leave valuables unattended in the change rooms.
- It is recommended that all patrons utilise the lockers provided at both Centre's to secure their valuables.
- It is recommended no valuables are left in vehicles in the car park at either centre

### **1.10 Use of change rooms by children over 6 years of age**

Parents or guardians of children aged 6 years and above must not permit their children to accompany them into opposite sex change rooms. Family change facilities have been provided for this purpose.