

HOW TO BOOK FOR SESSIONS IN MYACTIVE

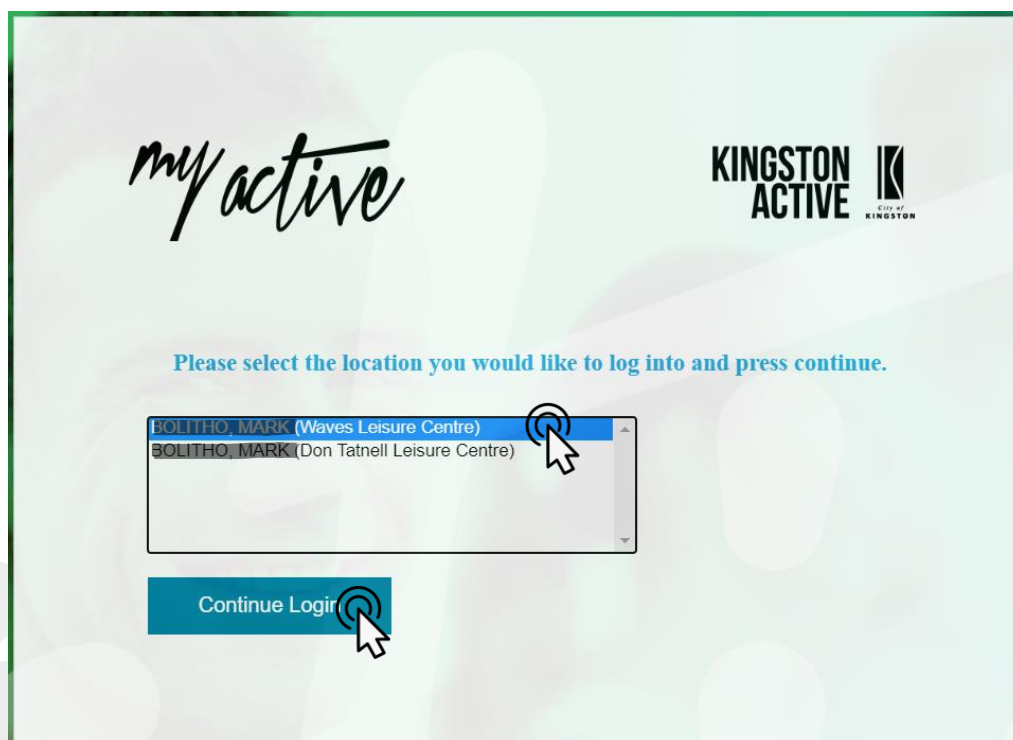
How to book:

You can book a maximum of 1 session per day and 3 days in advance. Bookings can be made through MyActive or over the phone on 9559 711

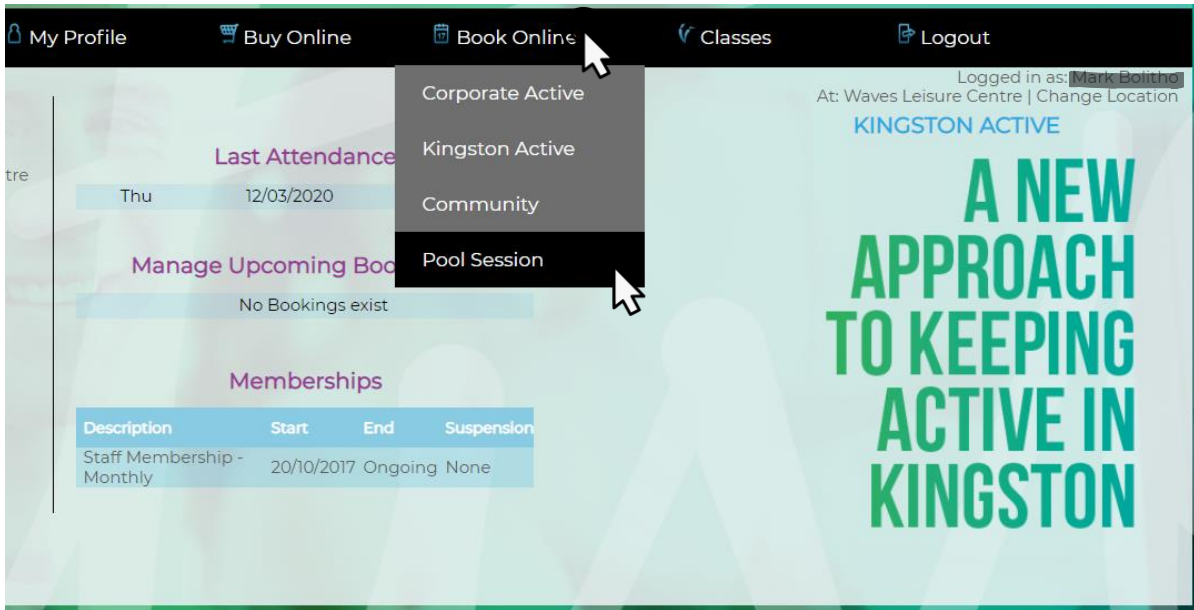
The easiest way to make a booking is to log on to your MyActive account. If you have not used MyActive before, follow these easy steps:

1. Follow the links to the MyActive portal from the <https://kingstonactive.com.au/> homepage.
2. If you have not used MyActive before, type in your email address and click "Forgot Password". An email will be sent to you with a new password
3. Log in to MyActive using your email address and new password
4. If this does not work, we may have an incorrect email address attached to your account. Give us a call on 9559 7111 to update.

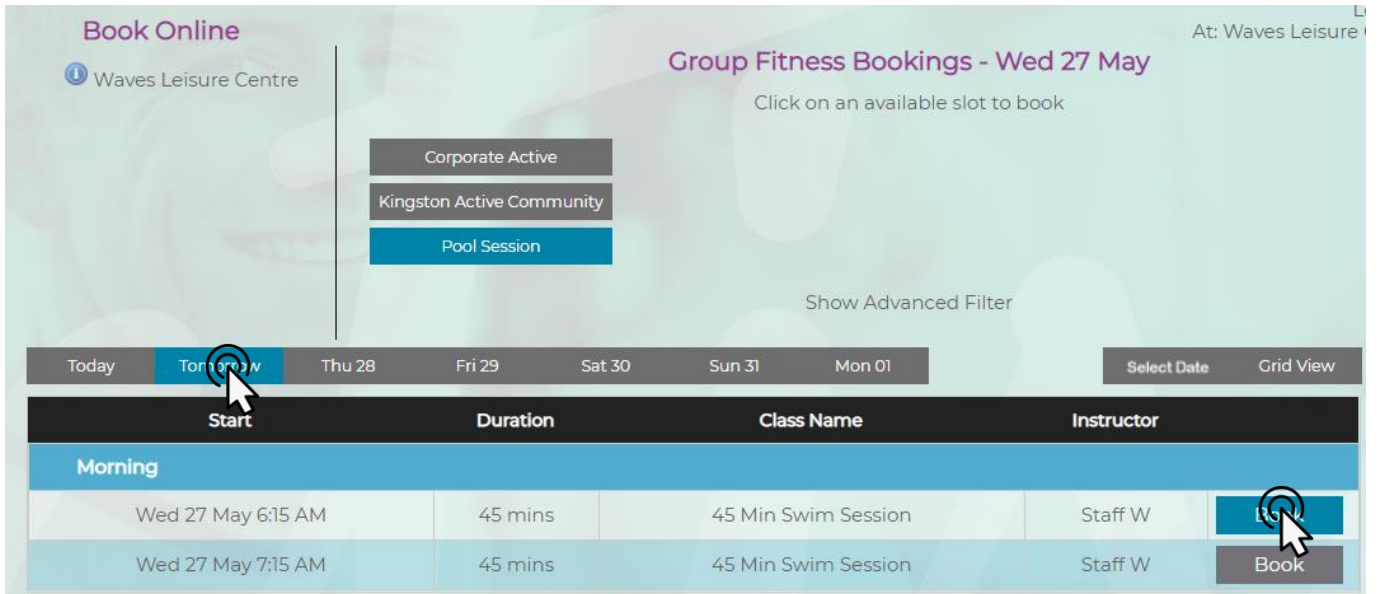
Once you are logged on, you can book in for a timeslot to attend your session here:



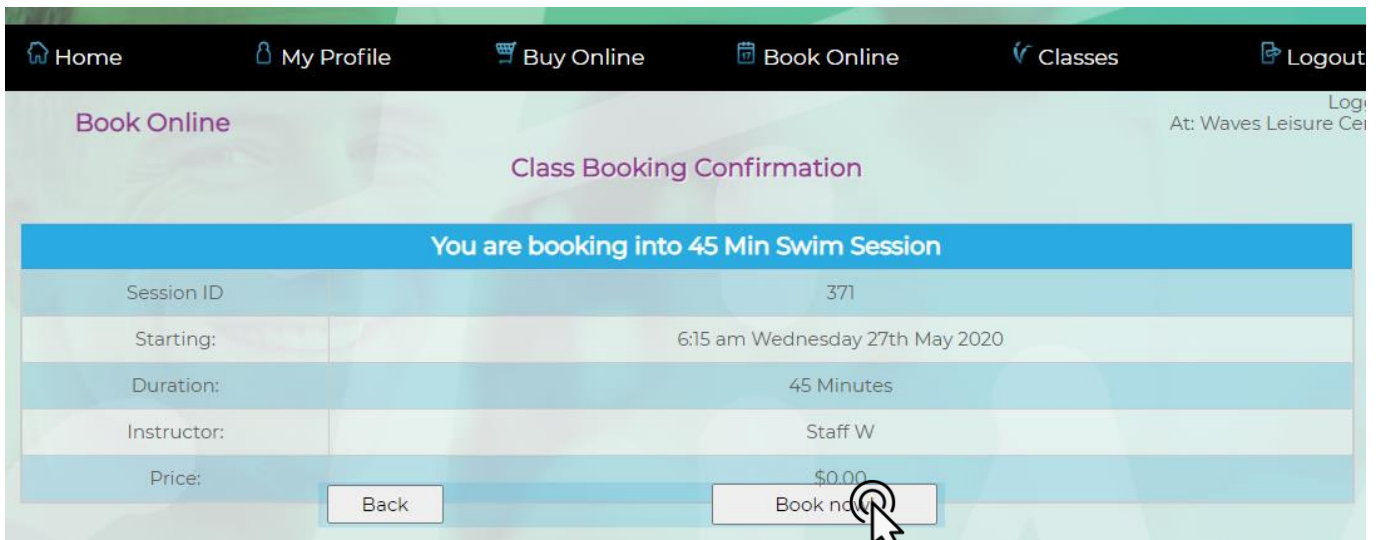
1. Select your name and Waves Leisure Centre from the drop down. Click "Continue Login"



2. Got to "Book Online" tab and click "Pool Session"



3. Select the day you would like to book. Select the time session available and "Book"

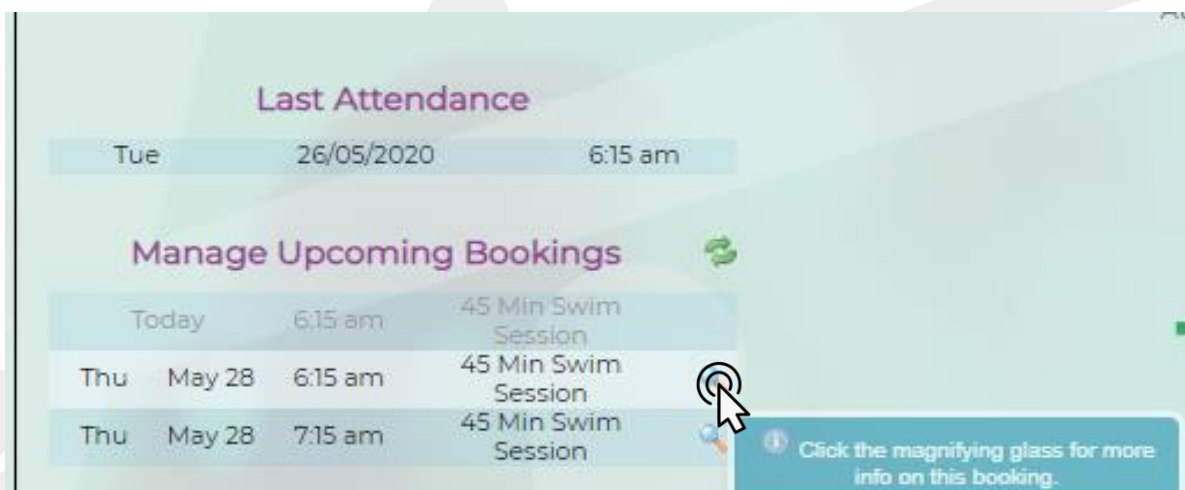


4. Confirm your booking by clicking "Book Now!". You will then receive a confirmation email

You can also call our Customer Service team on 9559 7111 to make a booking over the phone between our business opening hours.

How to cancel:

If you need to cancel your booking, you can do so through MyActive here:



Click the magnifying glass to modify your bookings